



Water Demand Management Case Study: Overstrand Municipality




*Hanré Blignaut & Patrick Robinson
22 August 2013*




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Presentation Outline:





- Background: Overstrand Municipality
- Overstrand WDM Strategy
- Pipe Replacement
- Pressure Management
- Water Meter Replacement
- Leak Repairs & Flow Limiters
- Bulk & Zone Metering
- Tariffs
- Public Awareness
- Results to Date
- Acknowledgements




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Background

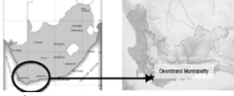



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Background: Overstrand Municipality




- Overstrand Population / Demographics:
 - 84 000 permanent residents; Hermanus 44 000 residents
 - 26 500 developed erven; 10 100 vacant erven
 - 11 Towns and Villages
 - Tourism and Agriculture = main economic drivers
- Overstrand Water Sources:
 - 6 Dams
 - 16 Boreholes
 - 3 Rivers & 3 Springs
 - Future: waste water re-use & desalination
- Overstrand Water Infrastructure:
 - 8 Water Schemes
 - 780 km Bulk and main pipelines
 - 43 Reservoirs
 - Total Demand 7 219 Ml/y = 19.8 Ml/day
 - Water Losses 25.8%




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Background: Overstrand Municipality





Overstrand WDM Strategy:





- Aim is to reduce water losses by 50% between 2010 and 2015
 - Water Pipe Replacement
 - Pressure Management
 - Replacement of Consumer Water Meters
 - Domestic Leak Repairs at Indigent Households
 - Water Management Devices at Indigent Households
 - Enhance Public Awareness on Water Issues
 - Water and Sewerage Tariffs
 - Focused Leak Detection and Repair
 - Water Balance per Zone
 - Maximum Use of Treated Effluent


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Water Pipe Replacement

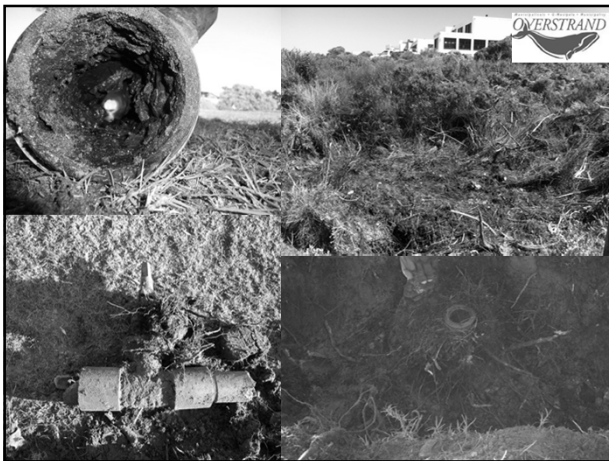




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- Water Pipe Replacement:
 - Started in 2007 with water pipe replacement
 - Replaced about 56 km of pipelines to date (7.2%)
 - Budget over past 6 years - R 40m
 - Budget for next 3 years - R 32m
 - Started in areas with highest water losses, oldest reticulation, most frequent bursts, highest risks
 - HDPE pipes (pipe cracking, less joints, less disturbance)
 - More valves, fire hydrants and air valves installed



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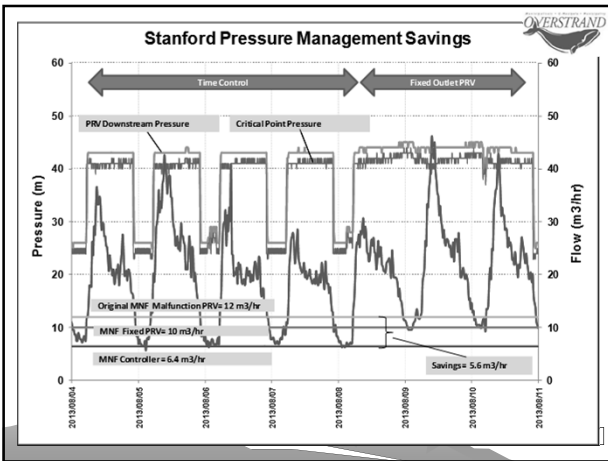
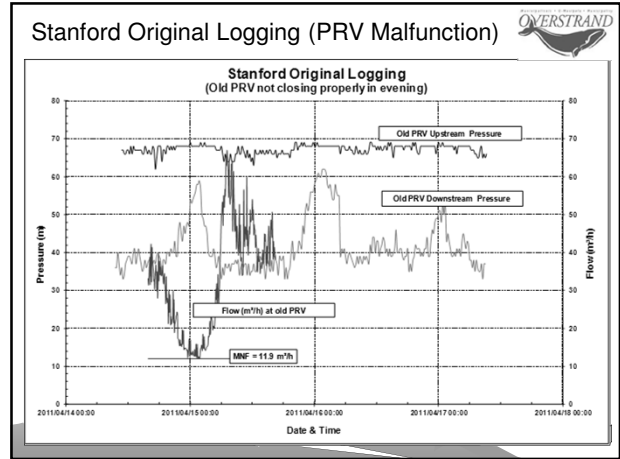
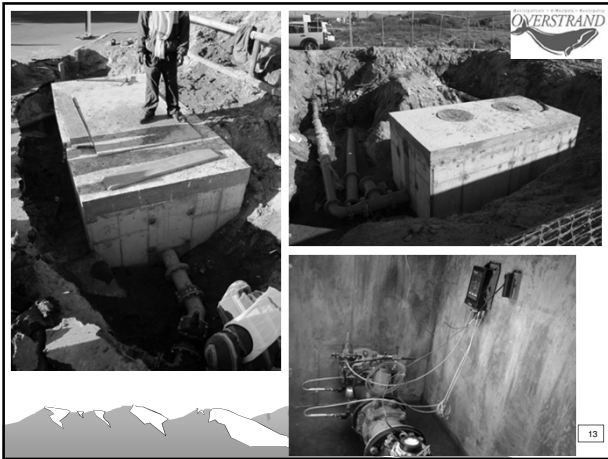
Pressure Management


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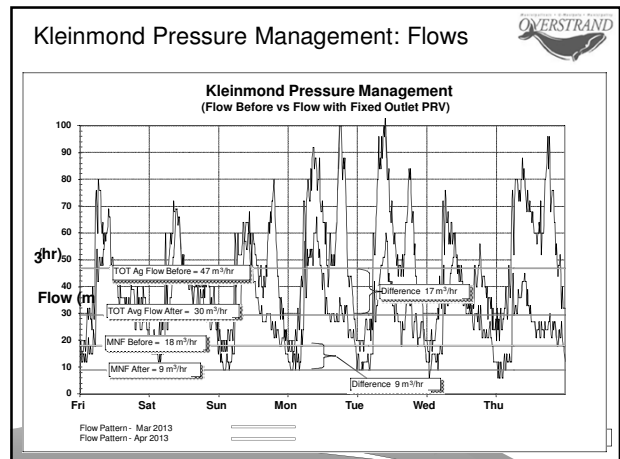
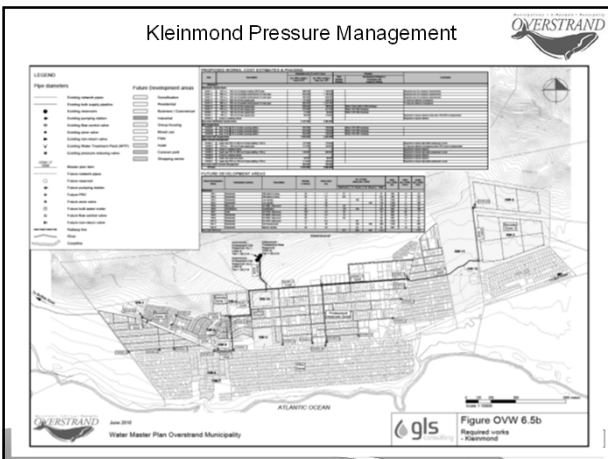
- Pressure management:
 - Started in 2012 with pressure management implementation
 - Phase 1: Kleinmond and Stanford completed
 - Critical point pressure reduced from 45m to 25m;
 - Pressure management capital budget = R 1m;
 - Phase 2: Implement pressure management in Betties Bay during 2013/14

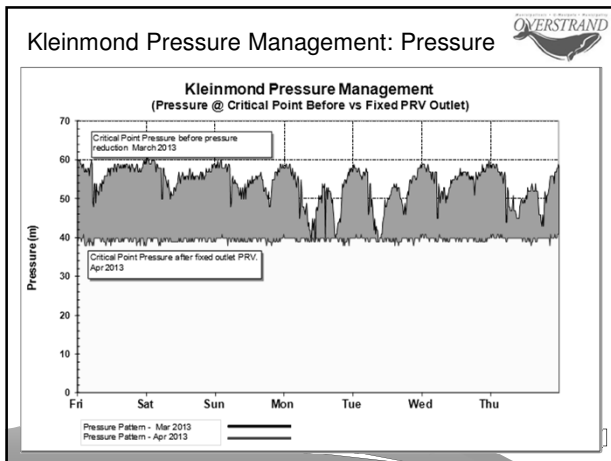

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Stanford Savings

- MNF reduced by 2 m³/hr with fixed PRV;
- Additional 3.6 m³/hr MNF reduction with controller;
- Total Savings = 23 800m³/a
- @R9.70/kl = R230 000/a



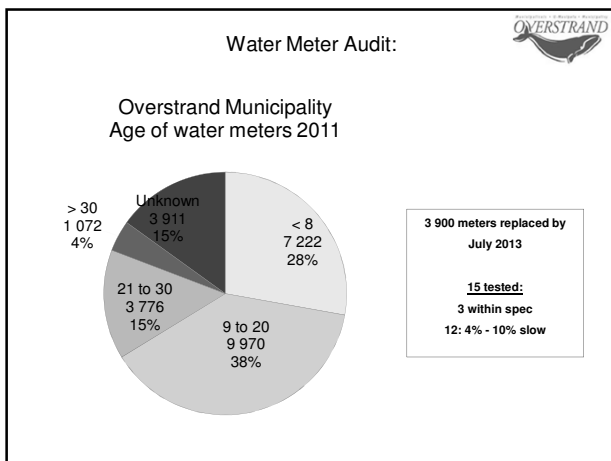


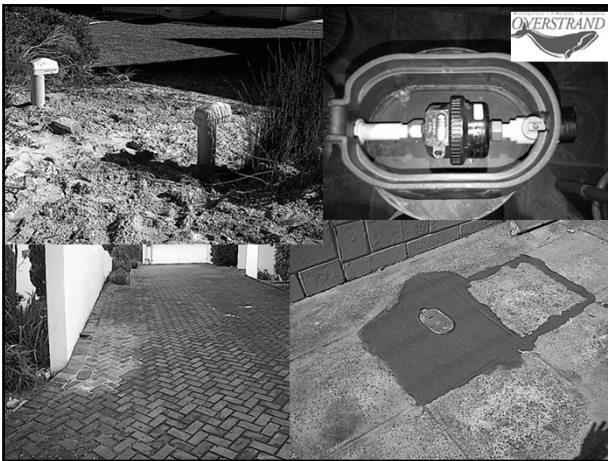
Kleinmond Savings

- MNF Reduced with 9 m³/hr (65 700m³/a)
@R14/kl = R900 000/a
- Pipe Bursts Reduced from avg of 6 per week to 1 per week. @ R3 000/pipe burst = R780 000/a
- Controller currently being commissioned - will result in additional savings.

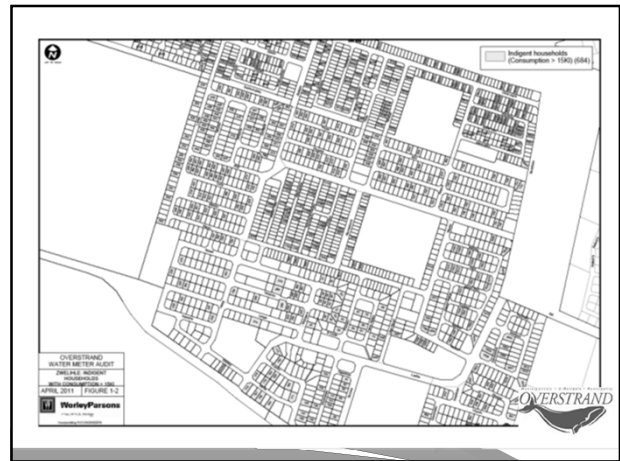
Water Meter Replacement

- Consumer Water Meter Replacement:
 - Completed water meter audit during 2011
 - Started in 2011 with consumer meter replacements
 - Replaced meters older than 10 years
 - Replaced 3 900 meters from 2011
 - Use plastic meters because of copper theft
 - Meter replacement budget - R 3m/a
 - New 3 year water meter replacement contract awarded





- Leak Repairs at Indigent Households:
 - Started in 2011 with leak repairs
 - Repaired leaks at 1500 indigent properties to date
 - Started in Zwelihle / Hermanus
 - Budget - R 1m/a
 - New 3 year leak repair / meter replacement / water management device contract awarded




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PRIVATE PROPERTY LEAK REPAIR RECORD


PROPERTY NO.	ADDRESS	DATE	LEAK TYPE	REPAIR TYPE	STATUS	REMARKS
1						
2						
3						
4						
5						
6						
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47						
48						
49						
50						

TOTAL: 50


Signature of Client: *[Signature]* Signature of Contractor: *[Signature]* Signature of Meter Officer: *[Signature]*




Water Management Devices



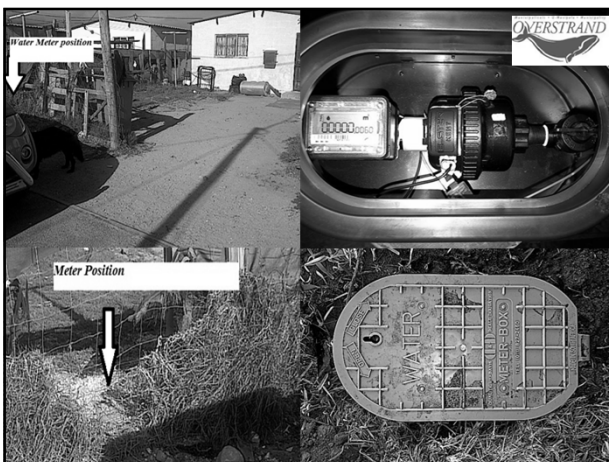

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- Water Management Devices:
 - Started in 2011 with the installation of water management devices at indigent households
 - Restrict households to 600 liters/day or 18 kl/month to stay registered as indigent
 - Installed 1015 water management devices to date
 - Project done in phases
 - Water management device budget - R 1m
 - Planning to install 500+ more water management devices during 2013/14 financial year




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Bulk and Zone Metering

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- Bulk and Zone Metering:
 - Improve efficiency of bulk and zone metering in all areas;
 - Water supply area divided into pressure (reservoir) zones;
 - Bulk meters installed or repaired at reservoirs;
 - Reservoir meters connected to telemetry system to record usage;
 - Properties linked to reservoir zones on financial data base;
 - Manage water balance in smaller areas;
 - Pick up leaks or abnormal high usage easier




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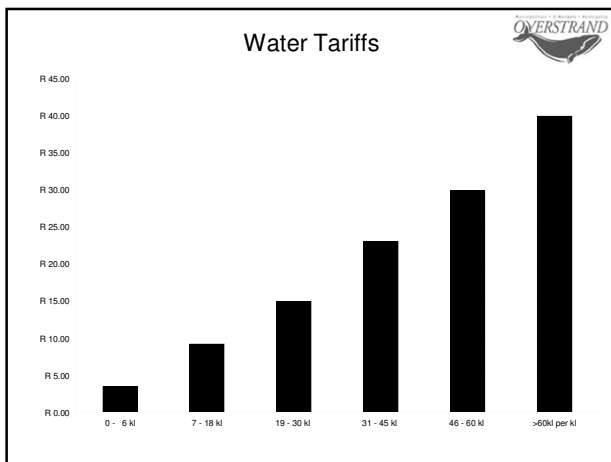
Tariffs as WDM Tool


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- **Water Tariffs:**
 - Rising block tariff (6 blocks)
 - 6 kℓ/m free only to indigent households
 - Cost of water covered for average consumption
 - Higher blocks discouraging excessive usage
- **Sewerage Tariffs**
 - Based on 70% of water consumption
 - Maximum 35kℓ/m (=50kℓ water consumed)


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Public Awareness on Water


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Public Awareness on Water



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Public Awareness on Water



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Public Awareness on Water

Phambili!
Vorentoe/Forward

Bottoms up to good water!

Parameter	Unit	2008/09	2009/10	2010/11	2011/12	2012/13
Chlorine	mg/l	1.5	1.5	1.5	1.5	1.5
Chlorine Dioxide	mg/l	0.5	0.5	0.5	0.5	0.5
Calcium	mg/l	150	150	150	150	150
Iron	mg/l	0.5	0.5	0.5	0.5	0.5
Magnesium	mg/l	10	10	10	10	10
Hardness	mg/l	180	180	180	180	180
Lead	mg/l	0.05	0.05	0.05	0.05	0.05
Nitrate	mg/l	10	10	10	10	10
Phosphate	mg/l	0.5	0.5	0.5	0.5	0.5
Residual Chlorine	mg/l	0.5	0.5	0.5	0.5	0.5
Sulphate	mg/l	100	100	100	100	100
Total Dissolved Solids	mg/l	200	200	200	200	200
Total Hardness	mg/l	200	200	200	200	200
Total Solids	mg/l	300	300	300	300	300
Turbidity	NTU	0.5	0.5	0.5	0.5	0.5
Zinc	mg/l	0.05	0.05	0.05	0.05	0.05

Public Awareness on Water

Overstrand-munisipaliteit bekroon vir sy watergehalte

Junior Council inspected local infrastructure

Waterbesparing

Public Awareness on Water

Water-Wise Gardening

Waterbesparing
Overstrand deur reinwater te oes

Results to Date

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Results

- Pipe failures reduced from average 41/month to 25/month
- Water Demand decreased from 9 054 Ml in 2008/09 to 7 219 Ml in 2012/13 (-20.3%)
- Water Losses decreased from 2 467 Ml in 2008/09 to 1 842 Ml in 2012/13 (-25.3%)
- Water Loss % reduced from 28.5% in 2010/11 to 25.5% in 2012/13 (-10.5%)

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Overstrand Water Demand (Ml/a)

Year	Water Demand (Ml)
2008/09	9054
2009/10	8500
2010/11	7800
2011/12	7500
2012/13	7219

Overstrand Water Losses (Ml/a)

Year	Water Losses (Ml)
2008/09	2467
2009/10	2300
2010/11	2500
2011/12	1900
2012/13	1842


Overstrand Water Losses (%)

Year	Water Loss (%)
2008/09	28.5%
2009/10	27.5%
2010/11	28.5%
2011/12	25.5%
2012/13	25.5%

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Way Forward

- Additional Pressure Management
- Continuous Pipe Replacement
- Continuous Water Meter Replacement and Indigent Leak Repairs
- Zone Water Balancing
- Monitoring of ILI's per Zone
- Focused Mains Leak Detection and Repairs
- Continuous Co-operation with Finance




Positive proof of global warming.

18th Century 1900 1950 1970 1980 1990 2006

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Acknowledgements



- Overstrand Operational, Engineering and Finance Departments
- Consulting Engineers GLS, Worley Parsons, WRP, and Lyners



Achieving efficient water use and preventing water losses and wastages require a **TEAM EFFORT**

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Thank You



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